

# HOT SPOT REPORT

27 JUNE 2008



## **Introduction**

In order to react to any provided crime risk information it is important that resources are deployed according to risk management principles. An effective tool for reacting to crime proactively is the development of a Hot Spot model which relies on Geographical Pattern Analyses (GPA).

When utilizing a Hot Spot model, energies can be targeted efficiently with primary aim being the reduction of crime in the identified Hot Spot areas.

This report utilises GPA from a number of industries including, the Banks, CIT, CGCSA and SAPIA. Other crime risk factors are input into the model in order to determine the risk level.

This product, which will be updated and circulated weekly, is the joint effort of SABRIC, Business Against Crime South Africa, CGCSA and SAPIA. We hope the sharing of this information will assist clients to achieve significant reductions in combating crime for the benefit of the public and our institutions.

### **Projected high-risk days**

For the projected week the following days are identified as high risk:

- Robberies – Saturday 28/6, Wednesday 2/7, Thursday 3/7
- Burglaries – Weekend 28/6 to 29/6
- CIT – Saturday 28/6, Monday 30/6, Tuesday 1/7,
- ATM Attacks – Between 01:00 and 04:00 on Friday 27/6, Tuesday 1/7, Wednesday 2/7

### **High risk provinces in chronological order for the coming week**

Provinces are highlighted below according to level of risk in chronological order:

Gauteng, KwaZulu-Natal, Western Cape, Eastern Cape, Mpumalanga, North West, Limpopo, Free State and Northern Cape.

### **Lessons learned from previous reporting period and *modus operandi* (MO).**

The lessons of the previous week's modus operandi are summarized below:

- Increased number of perpetrators during ATM attacks; and the use of high caliber fire arms and multiple high performance vehicles were reported. Response units to respond accordingly.
- Multiple ATM's at one site targeted simultaneously.
- Targeting of computers during burglaries across industries was reported.
- Personnel to be more vigilant before, during and after cash drop-offs and pick-ups as well as before opening and closing time.
- Reaction teams for ATMs need to be on the lookout for suspicious activity/people between 00:00 and 04:00.
- Increased number of perpetrators during ATM attacks; and the use of high caliber fire arms and multiple high performance vehicles were reported.
- Reaction teams, when attending alarm call outs at ATM sites and business premises, should be on the alert for explosives at the site.
- Tampering with ATM's need to be reported without interference.
- Multiple ATM's at one site targeted simultaneously.

### **Criteria for risk ratings**

The criteria for risk ratings used by all contributors to the Hot Spot model are as follows:

- **Low risk** - Situational, environmental and social risk factors are considered in the criteria as salient.
- **Medium risk** - The above-mentioned factors are extended with criteria that focus on repeat victimization and reported suspicious activities, related to vehicles and persons.
- **High-risk** - Criteria include all of the above stated criteria, as well as specific information related to the high probability that a crime will occur within the stated period and area identified within the Hot Spot model. The listing of a specific shopping centre means that all businesses including CIT companies are at high risk, because of possible crime displacement.

Banks, shops, post offices and garages situated in the same street or town are at equal risk in relation to the Hot Spot model being utilized.

### **Crime control guidelines**

Places marked as:

- “Low risk” requires that normal preventative measures are in effect.
- “Medium risk” areas require increased preventative measures to be in place.
- A “High risk” rating for an area requires stepped up and specific, targeted preventative measures.

Below a matrix with Hot Spots differentiated between Low, Medium and High risk areas are provided.

*Shopping Center Security Initiative*

**SHOPPING CENTER'S HOT SPOT LIST**

<b>TOWN/SUBURB</b>	<b>SHOPPING CENTER MEDIUM RISK</b>	<b>SHOPPING CENTER LOW RISK</b>	<b>SHOPPING CENTER CIT</b>
<b>GAUTENG</b>			
<b>JOHANNESBURG</b>	SANDTON CITY S/C	LANCASTER CENTRE	Fourways Mall/Crossing
	SOUTHDALE S/C	NEDBANK GHANDI SQUARE	
	BROADACRES S/C	THE GLEN S/C	
	SUNNINGHILL S/C	ALEXANDRA PLAZA	
	WOODMEAD S/C		
	CRESTA S/C		
	ATHOL SQUARE		
	BENMORE GARDENS S/C		
	BRYANSTON S/C		
	THE SQUARE S/C		
	CHILLI LANE RETAIL CENTRE		
	FOURWAYS MALL		
	FOURWAYS CROSSING		
	CAMPUS SQUARE S/C		
	RANDBURG SQUARE		
	THE TERRACE S/C		
	SANLAM CENTRE		
<b>EAST RAND</b>	GOLD SPOT S/C		Carnival Mall Brakpan
	K90 SHOPPING CENTRE		
	SUNWARD PLACE S/C		
	NORTH POINT S/C		
	WESTWOOD VILLAGE S/C		
	NEW REDRUTH S/C		
	ALBERTON MALL		
	ALBERTON CITY S/C		
	GOLDEN WALK GERMISTON		
	CANIVAL MALL		



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	ATLAS S/C		
<b>NORTH RAND</b>	EDEN MEADOWS S/C	NORTHMEAD MALL	Daveyton Mall
	WOODBRIIDGE S/C	LAKE SIDE MALL	
	FESTIVAL MALL	CHECKERS HYPER – BENONI	
	CROWTHORN S/C	DAVEYTON MALL	
	GREENSTONE MALL	VORNA VALLY CENTRE	
	THE VIEW S/C	THE BOULDERS S/C	
	TEMBISA PLAZA	KYALAMI DOWNS S/C	
		NEDBANK PENNYLANE	
		CARLSWALD LIFESTYLE S/C	
<b>WEST RAND</b>	TOWN SQUARE CONSTANTIA		Princess Crossing S/C
	CLEARWATER MALL		
	NORTHGATE S/C		
	RANDPARKRIDGE S/C		
	VILLAGE SQUARE S/C		
	RANDFONTEIN S/C		
<b>PRETORIA</b>	MENLYN RETAIL PARK	SHOSHANGUVE MALL	Shopping Centre's in Montana
	THE REDS MALL	GA-RANKUWA S/C	Diepsloot s/c next to R511
	HILLCREST BOULEVARD	MAMELODI MAFA S/C	Direla Center, Zone 6 Ga-rankuwa
	MAGALIESKRUIJN S/C	QUAGGA CENTRE	
	WONDERPARK S/C	NEDBANK PLAZA	
	JACARANDA S/C	ARCADIA S/C	
	ELDORAIGNE VILLAGE	KINGSLEY CENTRE	
	SOUTHDOWN MALL	MONTANA CROSSING S/C	
	LIFESTYLE S/C	KOLONADE S/C	
	ECO PARK S/C	ZAMBEZI JUNCTION	
	CENTURION MALL	KOLONADE RETAIL PARK	
	CHECKERS CENTRE - GEZINA	WAPARAND S/C	
	CASTLEWALK S/C	CENTRAL CITY S/C	

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	DIEPSLOOT MALL	RENBRO S/C	
	GLEN VILLAGE S/C		
	DISCHEM CENTRE		
	ROSSTAX S/C		
	NORTHPARK MALL		
	MENLYN SQUARE		
<b>VAALRAND</b>	CHECKERS S/C – ARCON PARK	EVATON PLAZA	
	RIVER SQUARE S/C		Vaalgate shopping centre
<b>SOWETO</b>	NEDBANK SIGNET TERRACE	DOBSONVILLE S/C	
	TRADE ROUTE MALL	MOLOI CENTRE	
	JABULANI SHOPPING MALL	MAPONYA MALL	
		BARA MALL S/C	
<b>KWAZULU-NATAL</b>			
<b>DURBAN NORTH</b>		BEREA CENTRE	Phoenix Plaza
		YELLOWWOOD PARK CENTRE	
		GATEWAY S/C	
		SOUTHWAY MALL	
<b>DURBAN SOUTH</b>	SANLAM CENTER PINETOWN	CHATSWORTH S/C	Montclair Mall
	LOTUS PARK S/C	MONTCLAIR MALL	
		SANDYS CENTRE	
<b>UMFOLOZI</b>		ITHALA S/C	
		CENTRAL PARK CENTER	
		LAX CENTRE	
<b>ULUNDI</b>		NONGOMA PLAZA	
		ITHALA CENTRE	

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<b>UMZIMKHULU</b>	DYNARC MALL		
<b>UTHUKELA</b>	CHECKERS S/C - NEWCASTLE		
<b>MPUMALANGA</b>			
<b>LOW VELD</b>		KANYAMAZANE S/C	Mananga Crossing
		KAMAQHEKEZA S/C	
		KOBOKWENI PLAZA	
		BLUE HAZE S/C	
<b>HIGH VELD</b>	HIGHLAND MEWS MALL	KWAGGA PLAZA	Highlands Mews Mall
		SIYBUSWA S/C	
		ABES SHISANJAMA S/C	
<b>LIMPOPO</b>			
<b>CAPRICORN</b>		MOUTSE MALL	
		MANKWENG PLAZA	
		SAVANNAH PLAZA	
<b>NORTH WEST</b>			
<b>MARICO</b>	SEDIBA PLAZA		
	RUSTENBURG SQUARE		
	RUSTENBURG PLAZA		
	BIBLIO PLAZA		
	SAFARI GARDENS		
	WATERFALL MALL		
	GEELHOUT PARK CENTRE		

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<b>MOLOPO</b>		MMBATHO CROSSING S/C	
		MEGA CITY S/C	
<b>FREE STATE</b>			
<b>SOUTH FREE STATE</b>		CHECKERS HYPER CENTRE - BLOEMFONTEIN	
<b>EAST FREE STATE</b>		SETSING PLAZA	
<b>EASTERN CAPE</b>			
<b>PORT ELIZABETH</b>		NJOLI SQUARE	Green Acres Shopping Centre
<b>WESTERN CAPE</b>			
<b>WEST METROPOLE</b>		ABC SHOPPING CENTER	
		LK CENTRE	
		GARDENS SHOPPING CENTER	
		VANGATE MALL	

**STEPS TO BE TAKEN WHEN A MALL/SHOPPING CENTER IS PLACED ON THE HOT SPOT LIST:**

- ✓ Liaise with the local SAPS;
- ✓ Maintain proof of all liaisons with the local SAPS;
- ✓ Notify the initiative if any problems are encountered with the local SAPS for further assistance;
- ✓ Ensure that all CCTV systems are fully functional at the Centre;
- ✓ Maintain appropriate co-ordination between all security personnel and systems operating at the center;
- ✓ Stress the need for immediate reporting of any suspicious behavior or identified security risks by all security operators at the venue to centre management upon detection;
- ✓ Fingerprint all security personnel and car guards;
- ✓ During vulnerable periods in particular, centre security/management are to be fully accessible at all times and should be in possession of portable panic buttons and/or communication devices;
- ✓ When centre management is not on duty or available, tenants and other security personnel need to know who is responsible for managing security situations;
- ✓ At all times, tenants should know to whom security problems should be reported;
- ✓ Should an incident occur, tenants should know how to handle the situation;
- ✓ Crime prevention plans should be discussed with high risk tenants;
- ✓ Encourage high risk tenants to ensure that effective cash management systems are in place.
- ✓ Security staff are to be provided with radios or other tools of communication, where possible;
- ✓ At strategic security points, deploy increased numbers of security personnel, where possible;
- ✓ Communicate the crime prevention strategy with all relevant personnel and tenants for increased awareness and a general understanding of everyone's collective role;
- ✓ Ensure that emergency numbers are visibly posted throughout the venue and at strategic communication points for reference and to aid a speedy response time;
- ✓ All car guards need to be briefed on how to identify suspicious vehicles and behavior and should know to whom this behavior should be reported;
- ✓ Petrol station personnel need to be briefed on the role they can play in identifying suspicious behavior and vehicles; and
- ✓ In addition to the above, it is advised that center management meets with taxi rank managers around the center to encourage them to feed into the security plans of the center.

**NEW TRENDS/ MODUS OPERANDI**

**JEWELLERY STORE ROBBED**

Entrance was gained by smashing the glass doors at the entrance. Then the door to the shop was forced open and the display glass was broken. A vast quantity of jewellery and wrist watches were stolen. The suspects spent 50 minutes inside the store. Investigation is continuing regarding security non-response.

**CIT CROSS PAVEMENT**

Security guards collected cash from different shops at a shopping centre. Two A/M suspects approached the security guard and demanded the cash and firearm. The suspects robbed cash, pistol and ammunition and fled the scene.

**ANOTHER JEWELLERY STORE ROBBED**

The security guard on duty at the shopping centre patrolled around when he was approached by four A/M suspects, who pointed him with a firearm and went with him to the Jewellery shop. The suspects broke the window and demanded him to help them pack the jewellery. The suspects took jewellery valued at R200 000-00 and fled the scene.

**SHOULD YOU FEEL A NEED TO HAVE YOUR SPECIFIC MALL HOTSPOTTED, KINDLY CONTACT PRASHNE ON THE CONTACT DETAILS BELOW.**

**TO ACHIEVE THE OPTIMAL BENEFIT OF THIS HOT SPOT DOCUMENT, IT IS IMPORTANT THAT ALL VIOLENT INCIDENTS AT SHOPPING CENTRES ARE REPORTED TO BUSINESS AGAINST CRIME SOUTH AFRICA – SHOPPING CENTRE SECURITY INITIATIVE.**

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